



SOUTH END

Trash & Recycling Collection

Schedule Change

Cleanliness Requirements and Tips

Residential Trash / Recycling

- ***Beginning July 1, 2014, the South End will have residential trash and recycling collected on both Tuesdays and Fridays. Please note the added recycling day.***
- Trash must be placed for collection **no later than 7:00AM** on the scheduled day. Late placement contributes to missed pick-ups. Trash/Recycling cannot be placed curbside for pickup any earlier than 5 PM on the preceding evening. **However, residents are urged to place trash out on the morning of pick-up by 7:00am, rather than the night before.** This will significantly reduce the opportunity for spillage and scavenging.
- Trash must be placed on the curbside in front of the residence or in rear alleys for collection, depending on your street's current collection method.
- ***Properly and securely containing your trash and recycling is a critical component of keeping your neighborhood clean.*** Trash must be placed in a container with a lid or a sturdy trash bag. **Those with alley collection will continue to use the large 64 gallon recycling carts.**
- The South End has single-stream recycling and all eligible recycling materials can be co-mingled and placed out for curbside collection in **a clear plastic bag**. These are available at most retail supermarkets. The City has formally discontinued distribution of the small, open recycling blue bins and residents are urged to use only the clear plastic bags for their recycling.
- Small plastic and paper bags from market/convenience stores are not acceptable for placement.
- It is illegal to utilize City sidewalk litter barrels or solar-powered compactors for the disposal of residential or commercial trash and carries a fine of up to \$1,000 per day.
- No building or construction debris shall be put out for residential collection.
- Failure to comply with the above regulations will result in fines issued by the Code Enforcement Division. Offenses may be reported to the Mayor's Hotline at 617-635-4500.
- **Comprehensive trash and recycling guidelines, including a listing of recyclables can be found at www.cityofboston.gov/publicworks.**

General Cleanliness

- Residents and merchants are responsible for picking up any loose litter on the sidewalk and gutter areas in front of their homes and businesses.
- Dumpsters must have lids and be closed at all times.
- Pet owners are responsible for picking up and properly disposing of pet droppings.

Reporting City Service Requests

Residents can report service requests on a wide variety of maintenance and other City-related issues in your neighborhood.

- Through the Citizens Connect program, residents can use their mobile phones in five different ways to alert the City of Boston to neighborhood issues such as potholes and graffiti. For application download and to start reporting, please access Citizens Connect at the City's website at www.cityofboston.gov.
- Residents can also call the Mayor's Hotline at 617-635-4500 or report on-line service requests at www.cityofboston.gov. All available 24/7/365.
- Residents can register for electronic posted street sweeping schedule reminders by accessing the NO-TOW link at www.cityofboston.gov/publicworks.